

How do I remove pledges from the thermometer?

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You may need to remove an individual pledge from your thermometer or clear out a number of test pledges after testing at your venue.

To clear out your thermometer:

1. Click **Existing Reporting > Manage Pledges**.
2. Filter, likely by **Keyword**.
3. Find the pledge you want to remove.
4. Click **Mark as Test**.
5. That pledge will be completely removed from the thermometer and all your totals immediately.

NOTE: If a donation has been collected the mark as test button will not appear. If you need to remove a collected donation, follow these instructions to move it off of your keyword and onto another in your account so that it is no longer publicly visible:

Manage Pledges

Pledges **Recurring**

All Fundraising Crowdfunding [Export](#)

Start Date End Date Campaign

Keyword Phone Number [Search](#)

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Phone	Frequency	Date	Campaign	Keyword	Amount	Status	Reminders	Type	Action
	One Time	07/13/2017 12:05	TEST2017	Ju132017	210.00	Paid on website (Collect only after 07/14/2017 12:05)	0	Fundraising	Collect
	One Time	07/13/2017 12:02	TEST2017	Ju132017	1940.00	Not Collected (Collect only after 07/14/2017 12:02)	0	Fundraising	Mark as test Collect
	One Time	07/07/2017 10:00	TEST2017	SANDBOX	25.00	Test Pledge	0	Fundraising	Collect