Merchant Account FAQs

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You may have additional questions about your Merchant Account. Below are some Frequently Asked Questions:

- What payment methods are accepted through my GiveSmart Fundraise forms?
- How are collected donations transmitted to my bank account?
- What are the Processing Fees associated with my Merchant Account?
- How are the Merchant Account Processing Fees charged?
- Is my Merchant Account PCI compliant?
- When do nonprofit organizations receive collected donations?
- Can I transfer Recurring Donations from a different platform to my GiveSmart Merchant Account?
- How do I use the CardPointe Merchant Center?
- How do I reconcile my GiveSmart Fundraise transactions with my bank deposits?