How do I use my Credit Card Swiper?

Download Quick Reference Guides

Download the following quick reference guides for using the swipers at your event. These guides are for reminding you of the steps and assisting your volunteers only. You still need to review the remainder of this document to order, prepare and test your swipers.

- SwiperApple.pdf 📎

Before Your Event

Check Device Compatibility

Please make sure your mobile device is compatible with the swipers. The swipers are Lightning Adapter only. If your device is not on this list, it will not work with the swiper and software. This is the most up to date list provided by the swiper manufacturer, if you have any additional questions on device compatibility please reach out to givesmart-support@communitybrands.com.

Click here to view the list.

Order Your Swiper(s)

Credit card swipers are ordered by emailing givesmart-support@communitybrands.com, and are used in conjunction with the GiveSmart Fundraise mobile app.

> The swipers that can be ordered are for **Lightning adapter devices only**. We do not use USB-C compatible swipers.

The GiveSmart Fundraise app is free, and is available for download on iOS (Apple) devices.

	i-Dynamo 5
Power Source	- From Device (No Battery required)
Supported Devices	- iPhone 5 or newer - iPad 4 or newer

Security	- Protects the donor's card data with instant encryption at the point of swipe - Specifically designed to meet PCI DSS requirements to secure cardholder data
Cost	$155.00

The cost for swipers will be applied directly through the merchant center to your linked bank account.

Swiper orders ship with standard shipping speed, so please allow an appropriate amount of time for delivery before the date when you will need the devices.
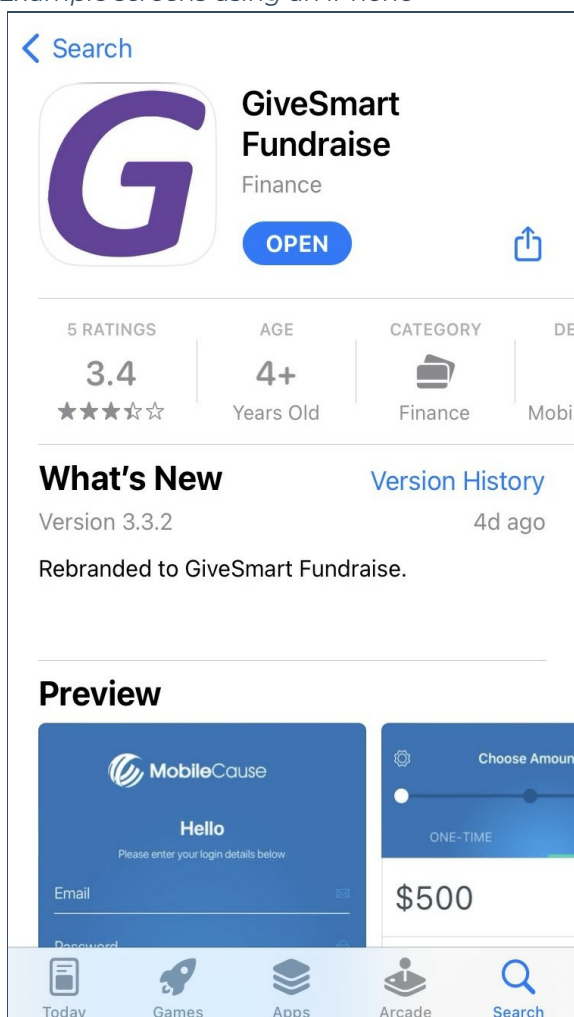
If you have an urgent need for a swiper to be delivered faster than regular shipping (e.g. you have an event 3 days after signing with GiveSmart Fundraise, you need to quickly replace a defective swiper, etc.), you may contact us at givesmart-support@communitybrands.com, and we will do our best to accommodate.

Download the GiveSmart Fundraise App

1. You can download the GiveSmart Fundraise credit card swiper app onto a mobile phone or tablet by going to the Apple App Store. The legacy MobileCause App is also still available on the Google Play store.

Example screens using an iPhone

2. Once the swiper(s) have arrived, attach it to your phone or mobile device.

3. Choose which version you are using to continue to setting up the software and how to use the swiper at your event:

Apple (iOS)