

How do I order a Credit Card Swiper?

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Check Device Compatibility

Prior to placing a credit card swiper order, make sure your mobile device is compatible with the swipers. The swipers are only compatible with devices that have a **Lightning Connector**. If your device is not on the list linked below, it will not work with the swiper or companion app.

[Click here to view the list](#)

Note: Swipers should be purchased far in advance of intended usage (30-60 days) to ensure you account for shipping time. Purchasing swipers 30-60 days prior to your event will also give your organization a chance to familiarize themselves and troubleshoot any issue(s) before the date of intended use.

GiveSmart only uses the Magtek iDynamo 5 credit swipers provided by our merchant services partner, CardConnect. These swipers are compatible for use with both GiveSmart Events and GiveSmart Fundraise.

Only swipers purchased by clicking the blue ORDER HERE link below, are compatible with their associated GiveSmart mobile apps.

Order Your Swiper(s)

To purchase swipers [ORDER HERE](#)

- Swipers cost \$155 each and are **non-refundable**. If there are any issues, replacements are available within 30 days of receiving your order.
- The organization's bank account will be debited the cost of the order at the beginning of the following month that the order is placed. The fee will be detailed in that month's [CardPointe processing statement](#).
- Current order processing time can be found on the order form.
- Orders with 20+ swipers are considered a bulk order and will take at least 6 months to fulfill.

	i-Dynamo 5
Power Source	<ul style="list-style-type: none"> From Device (No Battery required)
Supported Devices	<ul style="list-style-type: none"> iPhone 5 or newer iPad 4 or newer
Security	<ul style="list-style-type: none"> Protects the donor's card data with instant encryption at the point of swipe Specifically designed to meet PCI DSS requirements to secure cardholder data
Cost	\$155.00

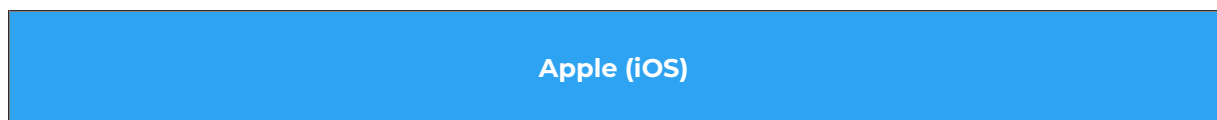
Download the GiveSmart Fundraise Mobile App

The GiveSmart Fundraise app is free, and is available for download on [iOS](#) (Apple) devices. You can download the GiveSmart Fundraise credit card swiper app onto a mobile phone or tablet by going to the [Apple App Store](#).

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Once the swiper(s) have arrived, attach it to your phone or mobile device.

Click the link below to access the guide on how to use the swiper at your event.



FAQs


How will I be billed for a swiper order?

- The organization's bank account will be debited the cost of the order at the beginning of the following month that the order is placed. The fee will be detailed in that month's [CardPointe processing statement](#).

I have a swiper already - how do I use it?

- [Click here](#) for instructions on using the swiper and app at your event.

Is there a quick reference guide I can share with Volunteers?

- Download the following quick reference guide for using the swipers at your event: [SwiperApple.pdf](#) 

Does the swiper need to be charged beforehand?

- No - the swipers are powered by the iPad/iPhone's lightning port when connected.

How will I know if the app is for GiveSmart Events or GiveSmart Fundraise once downloaded?

- Once the app has been downloaded on your Apple device, the app icon will display as Events or Fundraise.
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