

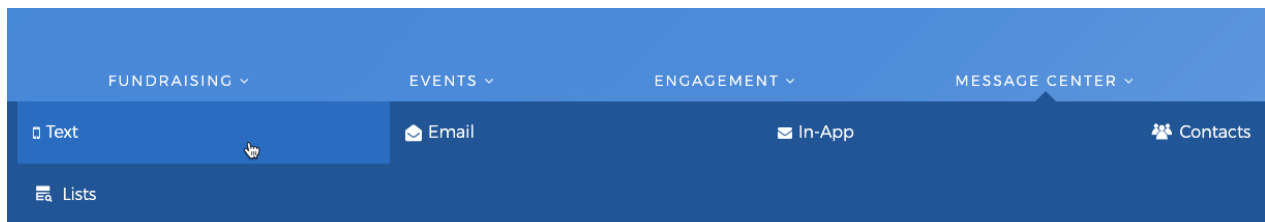
How can I see the message my supporters text with a keyword?

Last Modified on 06/02/2022 11:05 am PDT

Messages from supporters who text a keyword followed by a name, number or message are captured inside your GiveSmart Fundraise account. Typically, these messages are prompted by the speaker at events to be displayed on the fundraising thermometer.

Messages can be included with any keyword.

To view messages click the **Message Center** menu, then **Text**.



Then click **Inbox** on the left side.

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Text

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You will see your list of Keywords, the Shortcodes they are on and how many people have used them.

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Keyword	Shortcode	Number of Responses
CROWDDEMO	71777	1
DATAENTRYDEMO	41444	2
DynamicExample	41444	0

All responses can be viewed by clicking on the **keyword** associated with the message.

Responses for T2DEMO on 41444

Phone #	Name	Message	Status	Added
	George Washington	T2demo 250 George Washington	Subscribed	07/05/2017 16:01
	Jane Jones	T2demo 500 Jane Jones	Subscribed	07/05/2017 16:00
	John Smith	T2Demo 250 John Smith	Subscribed	07/05/2017 15:59
	George Washington	Jun202017 1250 George Washington	Subscribed	06/20/2017 12:03

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[Export](#)

You can export a spreadsheet of all messages by keyword using the export button.