# Fundraiser Account Settings

Last Modified on 08/29/2022 10:18 pm PDT

As an Administrator of your GiveSmart Fundraise account, under **Settings**, the **Fundraisers** section allows you to view and control all your fundraisers from any and all your Crowdfunding activities.

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	Fundraisers
	Organization
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	Remittance
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From this Settings section, you can review your fundraisers' information across campaigns, such as their email addresses, mobile numbers, keywords, and teams.

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Name	Email	User Name	Mobile Number	Keyword	Personal Keyword	Team	Total Raised	Status	Actions
Travis Bailey	email1@nonprofit.org	travisbailey3		CFEXAMPLE	CFEXAMPLE14	Elm	245.0	Active 05/31/2022	•
Marissa Jones	email2@nonprofit.org	marissajones		BALLOONS	BALLOONS7		0.0	Pending 01/20/2022	•
Liam Smith	email3@nonprofit.org	liamsmith		CFEXAMPLE	CFEXAMPLE13		0.0	Active 07/28/2021	•
Emma Jones	email4@nonprofit.org	emmajones		CFEXAMPLE	CFEXAMPLE12	Larch	0.0	Active 04/27/2021	• 2

You can also create a new fundraiser, log in as a fundraiser, resend the fundraiser's Welcome Email, or delete the fundraiser.

### Create a new fundraiser

Usually, you will have your fundraisers create their own accounts by following the material here. But you can also set up individual fundraisers as an Administrator, too.

- Go to **Settings**
- Click on **Fundraisers** on the left
- Click on the New Fundraiser button in the upper left

This will take you to the page to allow you to enter the fundraiser's email address, name, goal, and which keyword (Crowdfunding activity) you are assigning to them.

#### New Fundraiser

Email		
First name		
Last name		
Fundraising goal	100	
Keyword	Select existing keyword	~
	Notify Fundraiser	
	Create Fundraiser Cancel	

- If you leave a check in **Notify Fundraiser**, they will be emailed their details to share and log into their account themselves.
- Make sure to click **Create Fundraiser** to save.

#### Log in as a fundraiser

There are times you may want to log in as the fundraiser to maybe check a setting that is not working from the Crowdfunding admin page.

For example, they are speaking to you about how they want to change something, but forgot how to do it. You can log into your GiveSmart Fundraise account, and log in as them to give them a quick video how to or check their settings, etc.

This will log out of your GiveSmart Fundraise admin account, and immediately log in as that specific fundraiser.

- Go to Settings
- Click on **Fundraisers** on the left
- Choose the door icon, **Login this fundraiser** to enter their view of their account. < Back to Dashboard

& New Fundraiser									
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Emma Jones	email4@nonprofit.org	emmajones		CFEXAMPLE	CFEXAMPLE12	Larch	0.0	Active 04/27/2021	•

• You will get a warning screen to let you know this will log you out of your account to log into the volunteer fundraiser's account.

fundraise.givesmart.com says
This will log the current user out and login as fundraiser. Continue?
OK Cancel

# Resend the fundraiser's Welcome Email (Resend Fundraiser Confirmation)

The fundraiser may have lost their Welcome email, you can resent it to them. This email will have all their details to log in, their keyword, their social shares, etc. as shown at the bottom of the page on this link.

- Go to **Settings**
- Click on **Fundraisers** on the left
- Under **Actions** to the right of the fundraiser, you can click on the envelope icon to **Resend fundraiser email**

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• When you click the icon, it will give you an alert message to confirm that you want to **Resend fundraiser email**.



## Delete the fundraiser

If you want to delete a fundraiser's account for any reason, you can do that in the Fundraiser settings, too.

- Go to Settings
- Click on **Fundraisers** on the left

email4@nonprofit.org

• Under **Actions** to the right of the fundraiser, you can click on the trashcan icon to **Delete this fundraiser**.

Actions

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Active 04/27/2021

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Emma Jones



emmajones

• You will get a confirmation warning pop up to make sure you actually want to delete them.

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Larch 0.0



Any funds that this fundraiser has raised will stay with your account under the general funds raised in the Crowdfunding activity. Donor information will also stay in your account.