

Can I transfer Recurring Donations from a different platform to my GiveSmart Merchant Account?

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For security and compliance reasons, GiveSmart Fundraise does not transfer, store, or retain full credit card information.

To transfer previous recurring donations from a different platform over to GiveSmart Fundraise, each donation would need to be manually set up by initiating a new recurring donation through a GiveSmart Fundraise form.

This is to ensure their recurring payment information will be securely tokenized and stored with the payment processor, CardConnect, allowing future installments to be billed at the recurring frequency selected.

The support guide below details how to locate the public link to your form, which you can provide to donors to set up their **recurring gifts** through GiveSmart Fundraise.

Where can I find the Public Link to my Donation Form?

For more answers about merchant services, review the **Frequently Asked Questions**.
