Is my merchant account PCI Compliant?

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A CardConnect merchant account is set up as the primary payment gateway for GiveSmart Fundraise, and is connected to any payment form in your GiveSmart account for credit card processing and subsequent direct deposit of processed transactions.

Once your CardConnect Merchant Account is set up and linked to your GiveSmart Fundraise account, it will automatically be fully PCI compliant with **no additional action required.**

Navigate to your Integrations Account Settings to confirm if the CardConnect gateway is active or inactive.

PCI Compliance Emails

Since GiveSmart Fundraise is PCI certified as a whole, all accounts are automatically compliant under the GiveSmart PCI compliance umbrella. Even so, you may still receive emails that are automatically generated by the third party that the merchant services provider, CardConnect, uses for their PCI Compliance tests. These emails and notifications can be disregarded or unsubscribed from.

> **Important:** Please disregard the PCI Compliance email from donotreply@cardpointe.com. Subject may include "*Your PCI compliance status requires attention.*" The subject of the message may state "according to our records, your annual PCI Self-Assessment Questionnaire, or SAQ, has been started but is incomplete." Please do not complete the questionnaire. If you do see this email, please disregard it as **no action is required.**

For more answers about merchant services, review the **Frequently Asked Questions.**