

Do donors receive donation confirmations or acknowledgements?

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When a donation has been successfully completed, the donor will receive a thank you text message and email confirmation (based on the information the donor provided on the donation form). Please note customers who are set up with a merchant account can customize what will appear on a donor's statement.

If you are not set up with a merchant account, the Donor Acknowledgement/Confirmation email is not editable.

What does the confirmation email look like?

From: **Successful Donation** <noreply@mobilecause.com>
Date: Mon, Sep 25, 2017 at 4:40 PM
Subject: Donation Acknowledgment
To: donor@emailaddress.com



A Good Cause

Thank you for your contribution
to MobileCause Academy!

Name:
Donor's Name

Amount:
\$10.00

Date:
09/25/2017

Payment Method:
Credit Card ending in 1002

What does the confirmation text look like?

A confirmation text can be sent either with the confirmation email (above) or the [receipt email](#).

Tue, Jun 28, 3:04 PM

Thank you! You have successfully charged \$35.00 to MCAcademy on credit card ending in 1959.