

# Do donors receive donation confirmations or acknowledgements?

Last Modified on 09/20/2023 11:24 am PDT

When a donation has been successfully completed, the donor will receive a thank you text message and email confirmation (based on the information the donor provided on the donation form). Please note customers who are set up with a merchant account can customize what will appear on a donor's statement.

If you are not set up with a merchant account, the Donor Acknowledgement/Confirmation email is not editable.

## What does the confirmation email look like?

Thank you for your donation to Ekstraliga Foundation

**Name:**

Kirsten Kelley

**Amount:**

\$25.36

**Date:**

09/19/23

**Payment Method:**

Credit Card ending in 4242

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## What does the confirmation text look like?

A confirmation text can be sent either with the confirmation email (above) or the [receipt email](#).

Tue, Jun 28, 3:04 PM

Thank you! You have successfully charged \$35.00 to MCAcademy on credit card ending in 1959.