

# Apple Pay

Last Modified on 07/28/2025 11:25 am PDT

\*Fiserv (formerly CardConnect)

Apple Pay gives your supporters on supported Apple devices the option to pay with Apple Pay. This will give them the convenience of more options to donate how they want: Credit/Debit, [PayPal](#) and Apple Pay.

If you have a **Fiserv** payment processor, you can simply enable Apple Pay in Shared Settings, and you're done. All new activities will have it enabled. If you have a payment form (Donation, Ticket Sales, etc.) created before the introduction of Apple Pay in your account, then you can also enable the switch within the form itself.

**NOTE:** Apple Pay does not currently support Recurring Gifts, only one-time donations.

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## Account Settings for Apple Pay

To enable (or disable) Apple Pay at the Account level, so that it will be enabled on all newly created forms, go to the account **Setup & Settings > Settings > Shared Settings**



Below the **Background Image**, you have the option to **Show** or **Hide** the option to **Enable Apple Pay as a payment method** for all your newly created forms.

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## Form Settings for Apple Pay

To enable (or disable) Apple Pay with an Activity, open the Activity, such as a Text to Donate activity.

Click on the **Online Forms** category on the left and choose the form if you have more than one form.

Open the **Payment Information** section

Click the switch for **Enable Apple Pay as a payment method**.

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## Notes and Restrictions

- **Fiserv:** Apple Pay will *only* work with accounts that are using Fiserv for credit card processing. If you are using a different payment processor, Apple Pay will not be an option.
  - If you are interested in adding Apple Pay and do not have a Fiserv merchant account, reach out to your GiveSmart representative.
- **iOS Devices Only:** While the preview view in your GiveSmart Fundraise account will show how the Apple Pay option will appear on your forms, the Apple Pay option will only appear on Apple devices that are set up with Apple Pay and are using a **Safari web browser**.
  - For example, iOS devices, e.g., iPhone, iPad and iMac on Safari.

**NOTE:** For the Apple Pay option to appear as a payment option, you must 1. Have Apple Pay configured on the device & 2. Access the form from the Safari web browser.

- **Recurring Donations:** Apple Pay is not available for recurring donations. If a recurring frequency other than "One Time" is selected on the form, e.g. "Monthly", the Apple Pay option will *not* appear.
- **Embedded forms:** The Apple Pay option will *not* appear on embedded forms. This is an Apple Pay security policy that restricts the use of Apple Pay within an iframe embed.