

Contact Information Section (Survey)

Last Modified on 05/20/2022 5:25 pm PDT

Collect your supporters' information with the Contact Information section. Depending on the type of survey you are creating, you may make some items required but others leave as optional. We always recommend having a minimum of one method of communication as a required item so that you can reach out to your supporter in the future.

Contact Information

Section Heading

Contact information

First Name

Show Required



Last Name

Show Required



Phone

Show Required



Email

Show Required



Street Address

Show Required



City

Show Required



State

Show Required



Zip

Show Required



Country

Hide



Gender

Hide Required



+ Add Form Element

Section Heading

This is where you can change the wording of the section header that is displayed above the corresponding section on your form. You can also leave it blank if you don't want the line to show.

Contact Information Fields

Here you can independently configure personal information fields. You can:

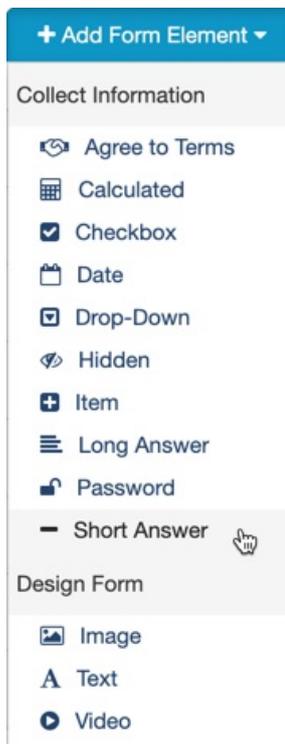
- Hide the field with the **Show/Hide** switch if you don't need to collect that information.
- Make the field Required by clicking the checkbox.
- Edit the name of the field by clicking the Edit (Pencil) button.

Add Other Fields

You may want to collect additional information, such as the supporter's company, website, and more.

These can be added using the **Add Form Elements** button and most of the items you would wish to add could be added with a Short Answer type of element.

1. Click **Add Form Elements**
2. Select **Short Answer**



3. **Display Label:** Type in what you want to be displayed on the form for this element, such as Company Name or Company Website
 1. The **Reporting Label** will default to the Display Label. This is what will appear as the item in your reports. If you want to change it, click **edit**.
4. Selecting **Number?** would turn this into a field that only accepts numbers, so you will likely not need to check this.
5. Click **Save**

Add Form Element - Short Answer ×

Display Label [?](#)

Company Name

Reporting Label: Company Name [edit](#) [?](#)

Number? This will make the entry calculable

Cancel

Save

Moving Form Elements

You may want to rearrange the elements on the form as you think of new pieces of information you want to collect. Click on the Arrows icon to open a wireframe view of the form to move the item: It will list each element on the form in each section.

1. Click down on the element you wish to move and drag it to the correct position on the page.
2. When it is where you want it to be, release the click and it will settle into place.
3. Scroll down and click Save when you are done.

Recurring Donations

Contact Information

Company Name	
Company Website	
First Name	Last Name
Phone	Email
Street Address	
City	

Both in the designer and on the form itself, the moved items will have moved to the desired position.

Contact Information

Section Heading

Company Contact information

Company Name

Short Answer

Show Required



Company Website

Short Answer

Show Required



First Name

Show Required



Your Contact Information on your Survey form is now ready.