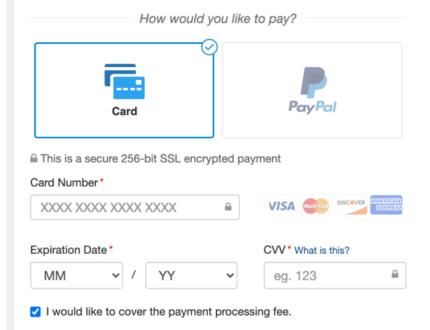
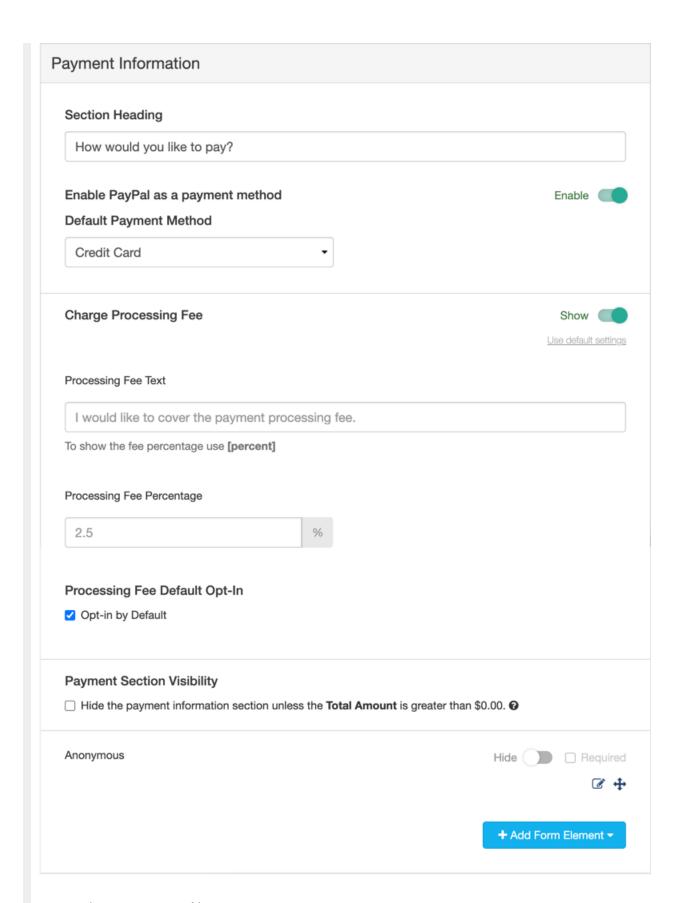
Payment Information (Registration)

Last Modified on 09/22/2023 2:20 pm PDT

This is the section where your donors put in their method of payment.



If you do not have PayPal enabled on your account, this will be listed as Card Information instead of Payment Information.



Section Heading

This is where you can change the wording of the section header that is displayed above the corresponding section on your Registration form. You can also leave it blank if you don't want the line to show.

Enable PayPal as a payment method

If you have PayPal enabled in your account, you can choose to turn this on or off for this specific form by using the **Enable/Disable** button.

Default Payment Method

If you have PayPal as an option, then you can choose to make either the Card or PayPal as the default when people first come to the form.

Occasionally, PayPal has offered limited-time waived fees, in those instances, it might benefit you to temporarily have PayPal as the default. Otherwise, with their normal fees, the Card as the default will usually be a better choice for your organization.

Charge Processing Fee

You can choose to present your donors the option to pay for the credit card processing fee, by enabling the **Enable/Disable** switch. This will add the fee to their total so you end up keeping more of the actual donation amount.

We have found that 70-80% of donors are willing to include the processing fee as part of their donation, so it is a potentially beneficial option to include for your donors to help.

Processing Fee Text

This is what will be displayed on the form to ask your donors if they want to help with the fees. The default wording is "I would like to cover the payment processing fee." but you can change the wording to fit your organization's style and needs.

Processing Fee Percentage

You will want to enter the actual processing fee percentage as defined in your GiveSmart Fundraise contract. It will default to 3.5% if you do not enter a number.

We highly recommend entering your processing fee percentage in the **Shared Settings**. While you can change it here, entering the correct percentage in the **Shared Settings** means you don't have to remember the percentage when designing your activities.

Processing Fee Default Opt-In

This will determine if the box is checked on the form when your donor first comes to the form - meaning whether they start off including the processing fee or not. If it is checked here, it will start checked on the form.

The donor always has control and the final say on whether they pay the processing fee or not.

This checkbox simply sets whether they come to the form paying the fees or not.

Payment Section Visibility

This allows you to have a form that can be submitted with or without a monetary value. Since this is a registration form and the donation is optional you will want to make sure you check this box.

Anonymous

You can provide the option to remain anonymous on public-facing pages, such as a Fundraising Thermometer, an Event Page or a Crowdfunding and Peer-to-Peer Fundraising Page. With this switched to **Show**, it gives your supporter that option.

You will still collect their information and can reach out to them, it is just the public display of their name that will switch to the word "Anonymous."

Other

Credit Card Type: Depending on your needs, you can limit the types of credit cards you can accept. This is configured in the **Integrations** category of Account Settings, under **Payments**. It is not handled at the activity level

CVV: We require CVV to complete a payment transaction. This requirement significantly helps with preventing fraud. Everyone who has made any purchase online is already familiar with entering their card's CVV as a fraud prevention step, so requiring it has not deterred donations.

