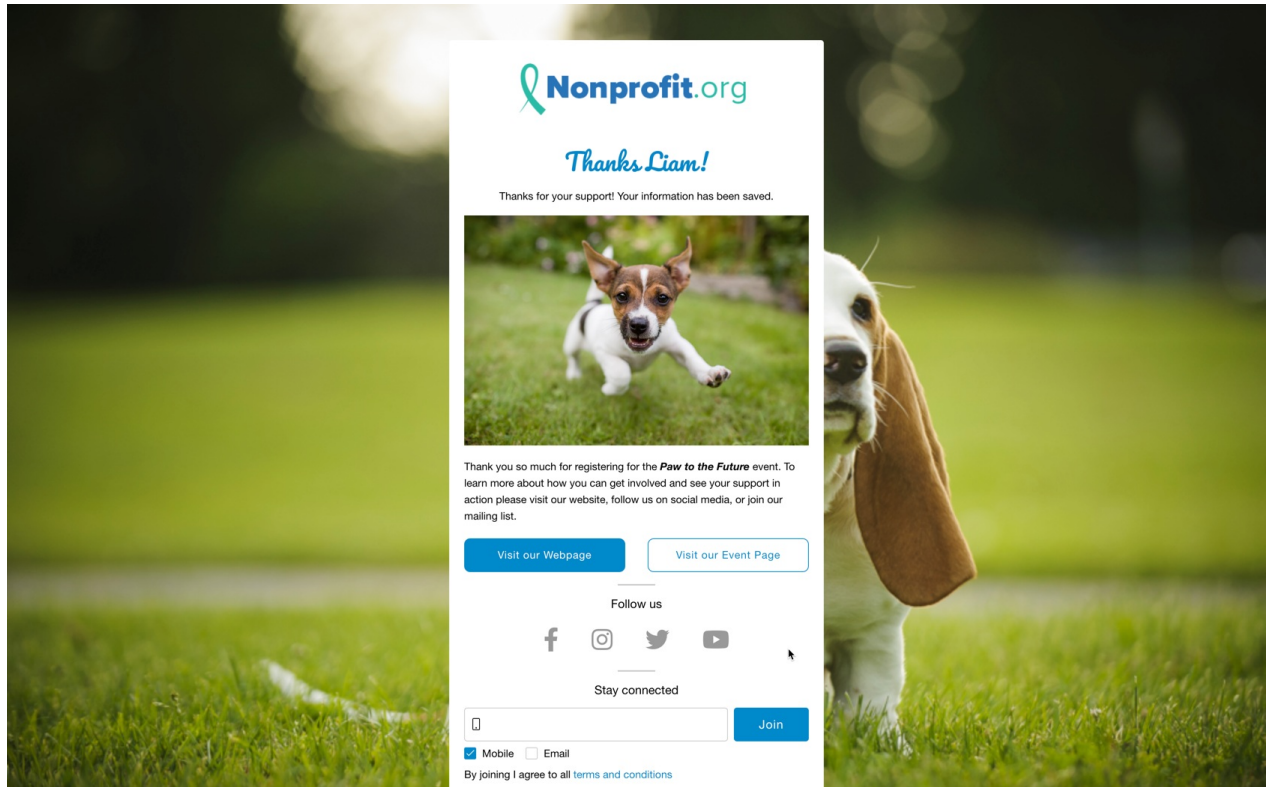


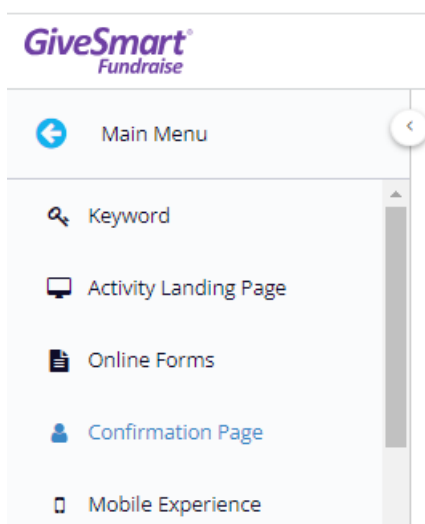
Confirmation Page (Registration)

Last Modified on 09/07/2023 11:22 am PDT

When your supporter completes a Registration form, they are taken to a Confirmation page. This page thanks them and can provide action items. It is fully customizable with the settings below.



To start, go to a Registration activity, and then select **Confirmation Page** from the left sidebar.



The design of the page is divided into two parts, the **Content Section** and the **Actions Section**. The **Content Section** contains the items in the top half of the form and is your acknowledgment that the supporter has completed the registration successfully.








The **Actions Section** gives them something to do, such as go to another page, follow you on

various social media channels, and/or sign up to receive emails or texts from you.

Content Section

The Confirmation screen is where you can immediately thank your supporters for their contributions. The Content section gives you that initial touchpoint and confirms their answers from the registration form have been received.

Content

Title	Text Box	Show <input checked="" type="checkbox"/>
		 
Subtitle	Subtitle	Show <input checked="" type="checkbox"/>
		
Thank You Image	Image	Show <input checked="" type="checkbox"/>
		 
Message	Text	Show <input checked="" type="checkbox"/>
		 

[+ Add Element](#)


Title

By default, it will say "Thanks, [first_name]!" in a cursive font. Like with all of the items on the Confirmation Page, you can hide this element with the Show/Hide switch.

The content can be anything you like, so if you wish to be more formal and say "Thank You" vs. "Thanks" or something more generic like "Thank you for taking our survey!" just edit the line. You can also change the color and style (Bold / Italic / Underline) of the font.

Edit Element - Text Box

Reporting Label: Title 

A  **B** *I* U

|Thanks [First Name]|

Cancel

Save

It allows for variables, so the standard collected information on the form will be available in the **Variables** list. It will not have additional/custom variables you may have added to your form.

Edit Element - Text Box

Reporting Label: Title ?

A A B

Thanks [First Name]!

Address

City

Country

Email

First Name

Full Name

Gender

Keyword

Last Name

Cancel Save

Show

Subtitle

The Subtitle refers to the automated confirmation message about completing the form.

If you are using a non-payment registration form (not asking for donations) it will say "Thanks for your support! Your information has been saved."

If you are using a payment version of the Registration form it will show that the credit card has been billed. This will automatically show the last four digits of the credit card and the amount.

There is nothing editable on the Subtitle other than to Show or Hide the wording.

Thank You Image

You can show your supporters that you thank them for their support with an image. If you prefer not to use an image, you can use the Show/Hide switch to disable it.

If you would like to use your own graphic, click **Update** to upload the image and then **Save** it.

Edit Element - Image

Reporting Label: Thank You Image ?

Image



defaultHeroImage.png
Size: 25.7 KB
Type: png

 Update

Cancel Save

Message

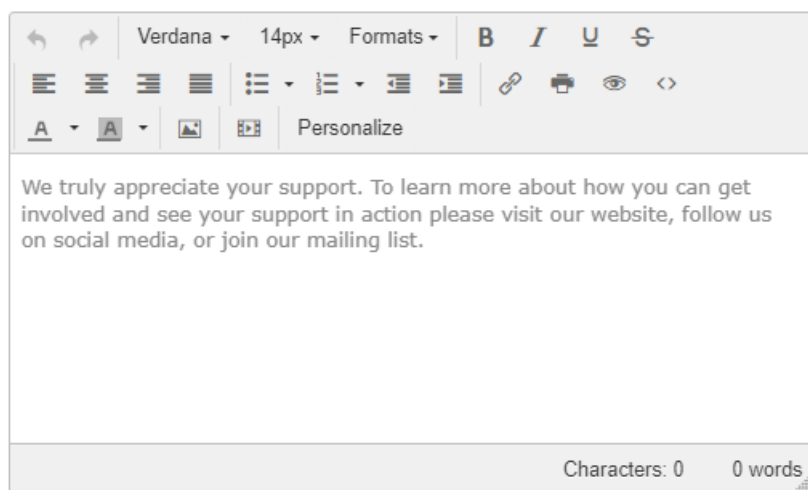
The Message element is a standard Text message, which means you can format it with the rich text editor to make the wording bold, italic, change the font size, type color, etc. You may want to reword this to better represent the registration form.

You can also click Personalize to add extra information to your content from the standard fields in your forms.

Edit Element - Text

Reporting Label: Message ⓘ

Text Field Value *



The image shows a rich text editor interface. At the top, there are navigation arrows, a font dropdown set to 'Verdana', a font size dropdown set to '14px', and a 'Formats' dropdown. Below these are icons for bold (B), italic (I), underline (U), and strikethrough (ABC). The next row contains icons for bulleted list, numbered list, indent, and outdent, followed by link, unlink, eye (visibility), and code. The bottom row has a text color dropdown (A), a background color dropdown (A), an image icon, a 'Personalize' button, and a 'Characters: 0 0 words' counter.

We truly appreciate your support. To learn more about how you can get involved and see your support in action please visit our website, follow us on social media, or join our mailing list.

Cancel

Save

At this time, additional form element items are not available in personalized messages on the Confirmation page.

Actions Section

The Confirmation page thanks your supporters for registering and can provide them with action items too. The Action section gives you four different options for them to complete.

Actions

Primary Action Button

Button

Show



Secondary Action Button

Button

Show



Follow On Social Media

Show



Mailing List Subscription

Subscribers will be added to GIVEDIFFERENT keyword list

Show



+ Add Element

Primary Action Button

After your supporters complete their registration, you may want to send them to your organization's web page or an Event Page. The Primary Action button allows this functionality by providing a personalized button and the link to the new website.

Make sure to include the entire web address in the link box, including the **http://** or **https://**

Edit Element - Button

Display Label *

Next

4 / 20

Reporting Label: Primary Action Button

Link

Please select a form or a page

[Use an external link instead](#)

Cancel

Save

If you use a Primary Action Button without a Secondary Action Button, the button will expand to the width of the confirmation page. If you use both, they will be side by side.

Secondary Action Button

Do you want to give your supporters a choice of action? Then add a Secondary Action Button. The Primary Action Button will fill the button with the Activity's main color, and the Secondary Action Button will use the color to outline a white button with the color.

✕

Edit Element - Button

Display Label *

14 / 20

Reporting Label: Secondary Action Button ⓘ

Link

[Use an external link instead](#)

Cancel Save

If you use a Secondary Action Button without a Primary Action Button, the button will expand to the width of the confirmation page. If you use both, they will be side by side.

Follow on Social Media

Provide ways for supporters to follow you on Social Media with the Follow On Social Media options. You have the choice to show links to Facebook, Instagram, Twitter, and YouTube channels.

You can enter the address manually in this section or add them in the Main Menu > Settings > Shared Settings > Social Media section so they populate in all your Confirmation pages.

Follow on Social Media ×

Reporting Label: Follow on Social Media ?

Facebook Address Show

Instagram Address Show

Twitter Address Show

YouTube Address Show

Cancel

Save

If you don't have a presence on one or more of these Social Media channels, you can click Edit content and turn off any you do not use.

Mailing List Subscription

Depending on how a supporter reached the form, you may or may not have collected their mobile number or email address, and if you leave those as optional entries on the form (not generally recommended), you may not have those contact points available. By enabling the Mailing List Subscription feature, you can not only ensure to collect either your supporter's mobile number or email, but you will have them explicitly opt-in to receive messages from you.

Note: When supporters use one of the Keywords to text into any of your forms, the number is automatically added to the subscription list and you can add email addresses to any of your lists at any time if they provide it. It is an implicit opt-in concept.

The Mailing List Subscription option is voluntary, so supporters directly opting in through this method are more likely to stay as a supporter.