User Security Settings

Last Modified on 08/20/2024 7:51 am PDT

This feature is applicable to GiveSmart customers who ONLY own the Fundraise module. If you own 2 or more GiveSmart modules, our Single Sign-On feature would override this functionality.

If you would like these controls for security settings, contact your Customer Success Manager or GiveSmart Fundraise Support to enable this feature for you.

Security Settings are an optional, granular approach to user account security. Once enabled, navigate to the User Account Settings where you should see **Security Settings** on the right-hand side. By clicking the Security Settings button you can change the complexity required for a user's password, have the passwords expire and more.

Mark users for password reset

Reset all users passwords so everyone needs to create a new one.

Password Strength

Set the level of complexity for passwords by requiring different types of characters: Upper case letters, Lower case letters, numbers and/or special symbols.

You can also set the minimum password length. By default a password cannot be less than 6 characters, and no password can ever be less than six characters. The maximum length of a password is 32 characters.

Failed Logins

When you enable Failed Logins, you can set the **Allowed failed login attempts** from 1-10. This setting will trigger the how may times the user can incorrectly guess their password before being locked out for a set amount of hours.

When the user has entered their password correctly and has reached the Allowed failed login attempts, they can be locked out of their account for 1-24 hours when you set the **Suspend user's account for** setting.

Password Expiration

If you Enable password expiration, you can set when a user's password will expire: every 30 days, 45 days, 90 days, or 180 days.

Session Timeout

With Enable session inactivity timeout checked, you can automatically log your users out of GiveSmart Fundraise if they have not touched it for a certain length of time, The Log user out after inactivity period of choices are: 15 mins, 30 mins, 45 mins, 60 mins, or 90 mins.

Make sure to save your settings once you've made changes.