

# Why are my Suggested Amounts Buttons not Showing?

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Your Suggested Amounts section is set to Show, but the buttons are not appearing on the form.

**NOTE:** The Suggested Amounts section and buttons cannot be used in conjunction with a **Calculated element** (Derived Amount). In other words, the Suggested Amounts section only functions with forms that do not have a custom calculated formula.

Check your form's configuration for a **Calculated form element** (Derived Amount) that is calculating the final donation amount. This type of calculated element effectively replaces/overrides the Suggested Amounts and default donation box.

If you wish to restore the Suggested Amounts buttons, set your calculated element to "Hide" in order to revert to the default/suggested amounts. The form will no longer calculate any custom elements for the total amount, only what is selected or entered within the Suggested Amounts section moving forward.

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